

General terms & conditions for the promotion of an electric ebike

- a. This promotion is available from 15/08/2024 can be cancelled without prior notice at any time and remains valid for any customer of MIDEN Energy B.V. 14 days after signing a purchase or service order as long as the promotion remains published on the www.miden.be website and only when 50 customers are cumulated within 30 days of cancellation of the campaign after the last price draw
- b. In order to provide a proportional chance of drawing to the contract value of the customer, MIDEN Energy BV will use the following formula:

Contract value of the customer = X

X/6000 = Y

Y equals the number of price vouchers. The more price vouchers the more chances to win the price

- c. MIDEN Energy BV will cumulate 50 confirmed orders and draw a price using the formula described to reward one of the customers
- d. A confirmed order is an order that is legally binding without cancellation option from the customer
- e. If MIDEN Energy B.V. removes the promotion it revers the right to provide another price if the cumulated signed customers do not reach 50 within the 30 days of promotion removal. This right is at no obligation whatsoever
- f. Only applicable for Belgian residents
- g. The brand and the model of the ebike my differ from the description in the promotion but will at all times represent a consumer value between 3000 and 3500 eur
- h. The delivery of the ebike may take place before or after delivery of the solar system ordered by the customer with a maximum of 60 days after delivery of the solar system
- i. In case the brand and model ebike may not be available MIDEN Energy reserves the right to pay the customer 2500 EUR or per customer demand deduct this amount from the purchase or monthly fee of the energy system ordered by the customer
- j- In case of a dispute these terms and conditions shall fall under Belgian law and the courts of Hasselt
- k. The customer accepts that to enter the price draw MIDEN Energy BV has the right to take pictures and videos of the delivery of the bike to be used in its marketing communication . The customer will provide a testimonial about the products and/or services delivered that can be used for marketing purposes and in the communication channels of MIDEN Energy B.V. and its partners